

Crisis Messenger GPS (Standard)



Crisis Messenger GPS : Standard



Quick Start Guide

Key Features

Your privacy matters: The application will only send your position if/when you press the CHECK-IN button. The app is OFF by default.

Crisis Messenger GPS allows you to:

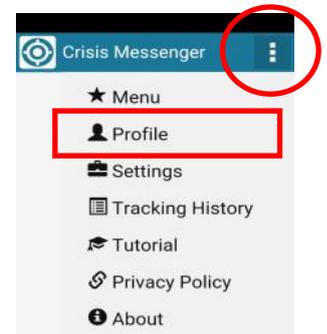
- **Check-In:** Manually send your GPS position directly from your smartphone
- **Call:** Directly connect by phone with the hotline in the event of a security emergency.

NB: It is advisable to send your position every time you change locations (airport, hotel, meetings, etc.) or in the event assistance is needed.



Installation & Activation

- Download the *Crisis Messenger GPS* app directly from the Apple Store or Google Play Store.
- Open the app, and click on the *Menu* (three vertical white dots) in the upper right of the screen
 - Select *Profile*
 - Fill in your Lastname, Firstname, Phone number, email and **contract/policy number: 11142100**

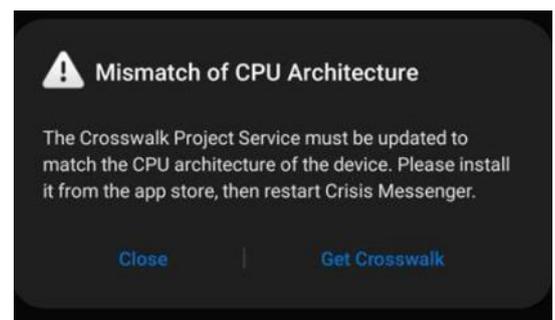


Important Message for Android Users

- When installing or updating the app, you may get the following message:

Mismatch of CPU Architecture

- Click on the Get Crosswalk button
- You will be automatically sent to the Google Play Store
- Download the Crosswalk Project 64bit app



Important Message: Geolocation must be enabled in order to use the app

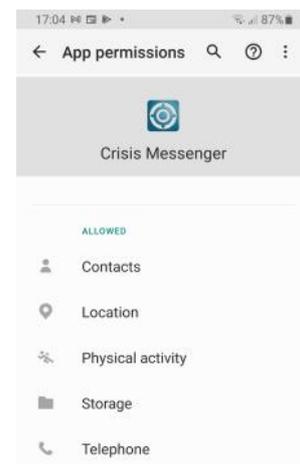
Geolocation Settings for iOS (iPhone, iPad)

- Go to settings - Applications / Crisis Messenger
- Enable all app accesses for:
 - Location data
 - Background App Refresh
 - Cellular Data



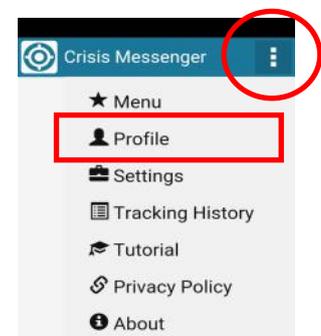
Geolocation Settings for Android

- Go to settings - Apps / Crisis Messenger
- Enable App Permissions for:
 - Location
 - Telephone
 - Contacts
 - Storage
 - Physical activity



Configuration

- Click on the MENU symbol at any time to modify your profile and/or the application settings.
- Configure the CALL button with the following hotline number (Travel Security) : **+44 29 2066 2425**



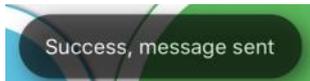
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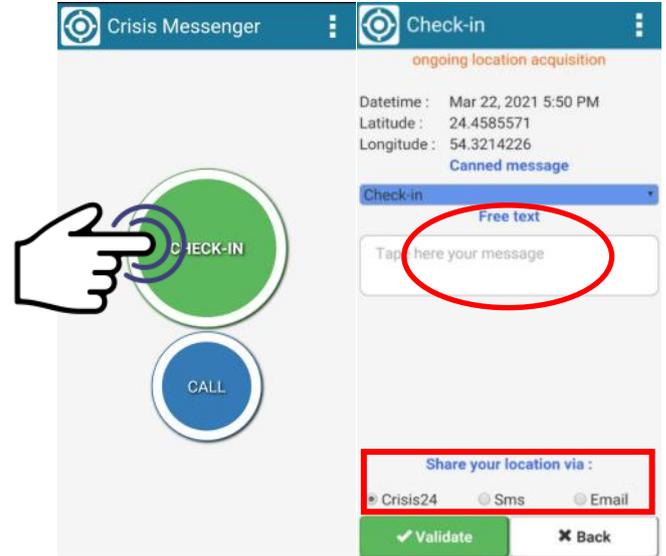
Quick Start Guide

How does it Work?

- If you would like to transmit **your GPS** position or make a call, press on the relevant buttons for **three seconds**.
- You can also include a **short message if desired**
- A confirmation message will then appear on the screen:



- **The message will be sent to your security department**



QUESTIONS?

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