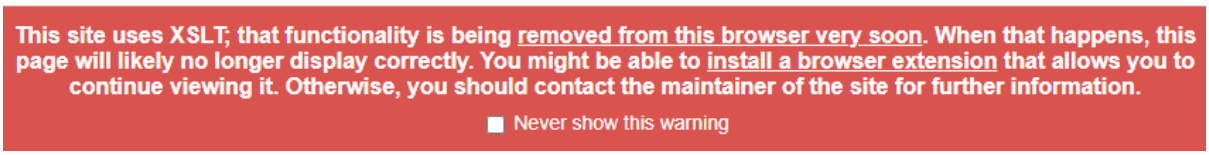
Edinburgh Napier UNIVERSITY | Information Services

Download the latest version of SITS

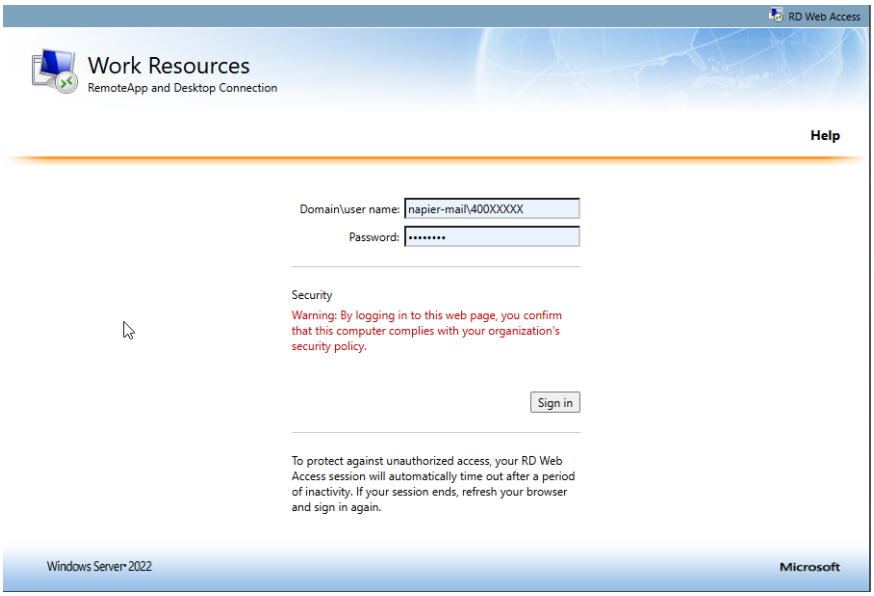
This guide explains how to download the latest SITS apps following a certificate update.

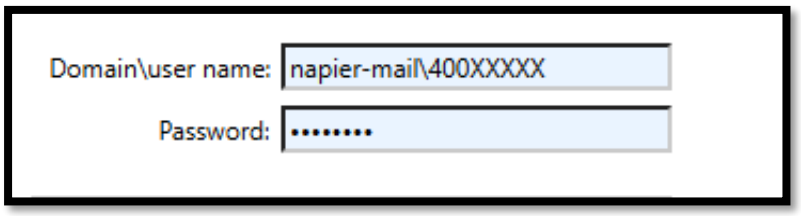
1. Click the following link or copy and paste the URL into your browser: https://rds-web-liv-01.napier.ac.uk/RDWeb

   Please note that you may see a red warning at the top of the page, depending on your browser version. You can safely disregard this warning and proceed with the steps below:

2. On the sign-in page, enter your username in the format **napier-mail\400XXXXX** (domain name followed by your staff number), enter your password and click **Sign in**.

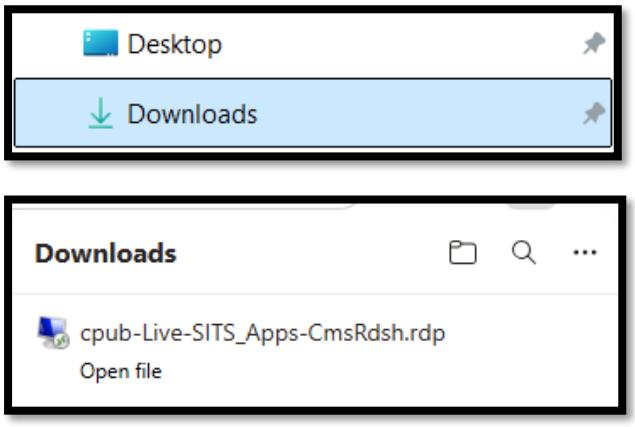
   

3. Once signed in, you will see icons for the SITS environments you have access to (e.g., SITS Live and SITS Test). Most users only require access to SITS Live. If an

environment you think you should have access to is missing, contact the ASL Helpdesk.



4. To download a SITS environment file, click on the relevant icon.
5. You will find the file in your Downloads folder within File Explorer.



6. Move the file from Downloads to your Desktop using File Explore or by dragging and dropping it onto your Desktop.
7. Rename the file to something short and recognisable, e.g., SITS Live (right-click the file and select Rename or select the file and press F2).



8. Repeat steps 4 to 7 for each SITS environment you need.

Need help?

- **Technical issues:** Visit the IS Service Desk on campus or contact the ASL Helpdesk for help downloading SITS.

- **Additional access:** Complete the SITS additional access request form and attach line manager approval.
- **SITS user guidance:** Visit the SITS Guides and Bulletin Board SharePoint.

Version	Edited by	Date
1.0	Josie Shirra	03/11/2026
1.1	Josie Shirra	04/11/2026