Print from your personal device - Apple MacBook

This guide explains how to set up your personal Apple laptop to print to the University's Multi-Function Devices.
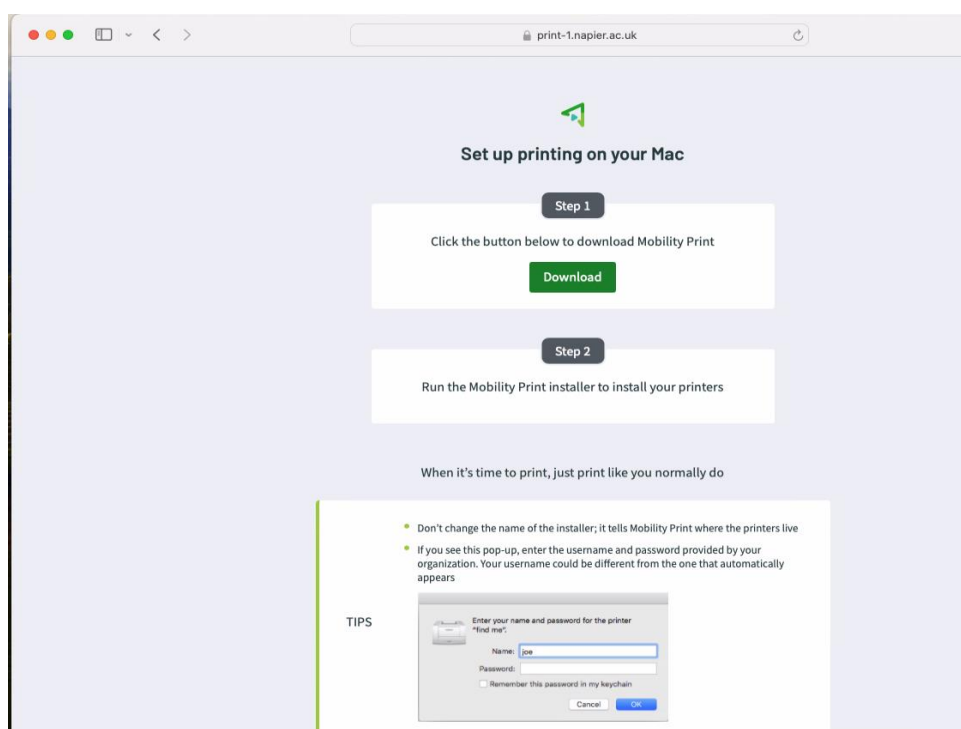
Please note:

- These instructions are for **personal or unmanaged Apple laptops (Mac O/S) only** and are not applicable for ENU Managed devices.
- In order to install the **Papercut Client** and **Follow Me Q** – You **MUST** be on campus and connected to **eduroam** Wi-Fi.
- Printing to the **Follow Me Q** will **only** work when on campus and connected to **eduroam** Wi-Fi.
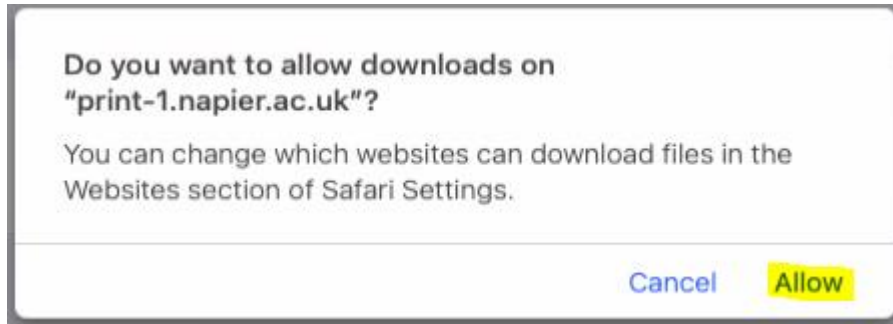
Installation Instructions:

You need to set up the Mobility Client / Follow Me Q and then set up the PaperCut client:

1. Ensure you are connected to **eduroam Wi-Fi.**

2. To set up the **Mobility Client / Follow Me Q**
   - Launch a Web-browser and enter the following URL:
     https://print-1.napier.ac.uk:9164/setup or
     https://print-1.napier.ac.uk:9164/client-setup/known-host/macos.html

   - You should be shown the "**Set up printing on your Mac**" page:

- Click **Download** and follow the instructions to download the **Mobility Print** client.
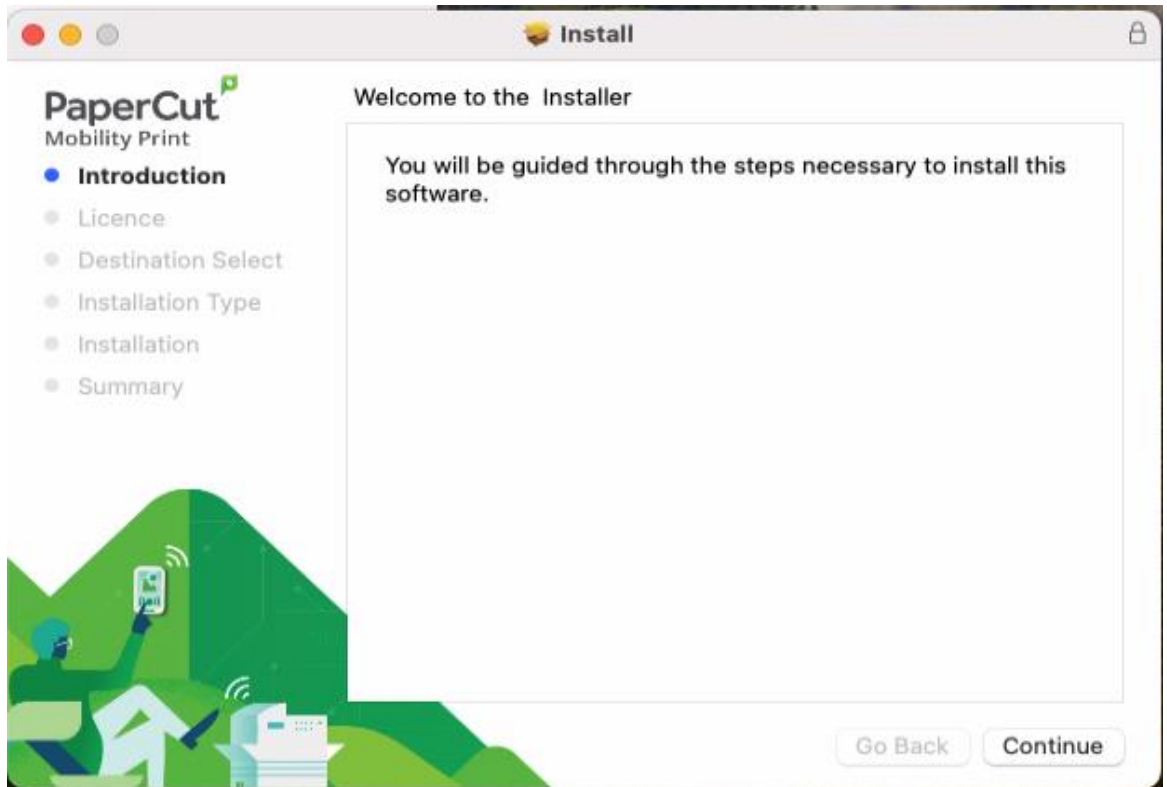- **Allow** the download if prompted:

Do you want to allow downloads on
"print-1.napier.ac.uk"?

You can change which websites can download files in the
Websites section of Safari Settings.

Cancel   Allow

- Open / extract the .dmg file on your MacBook: **pc-mobility-print-printer-setup-1.0.42[prnt-app-liv-01].dmg:**

Open in Finder

pc-mobility-print-printer-setup-1.0.42[prnt-app-liv-01].dmg

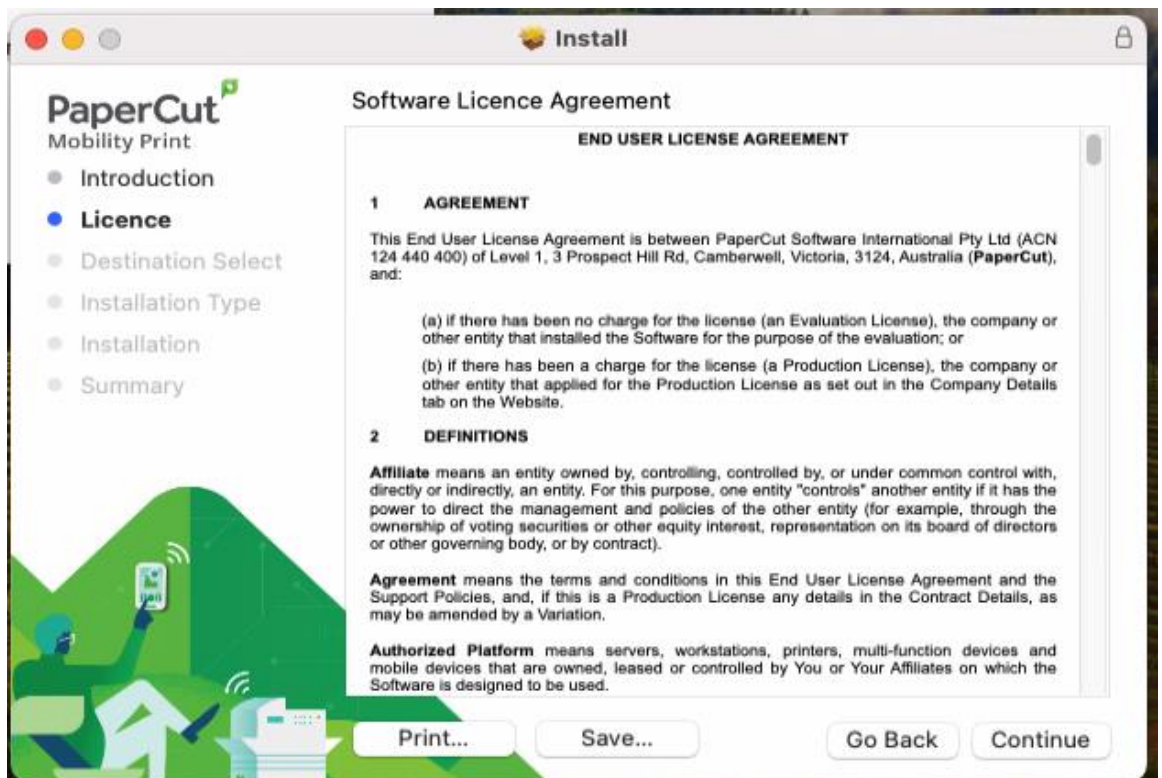- Run the **Papercut Mobility Print Client installer**:

PaperCut Mobility Print Client

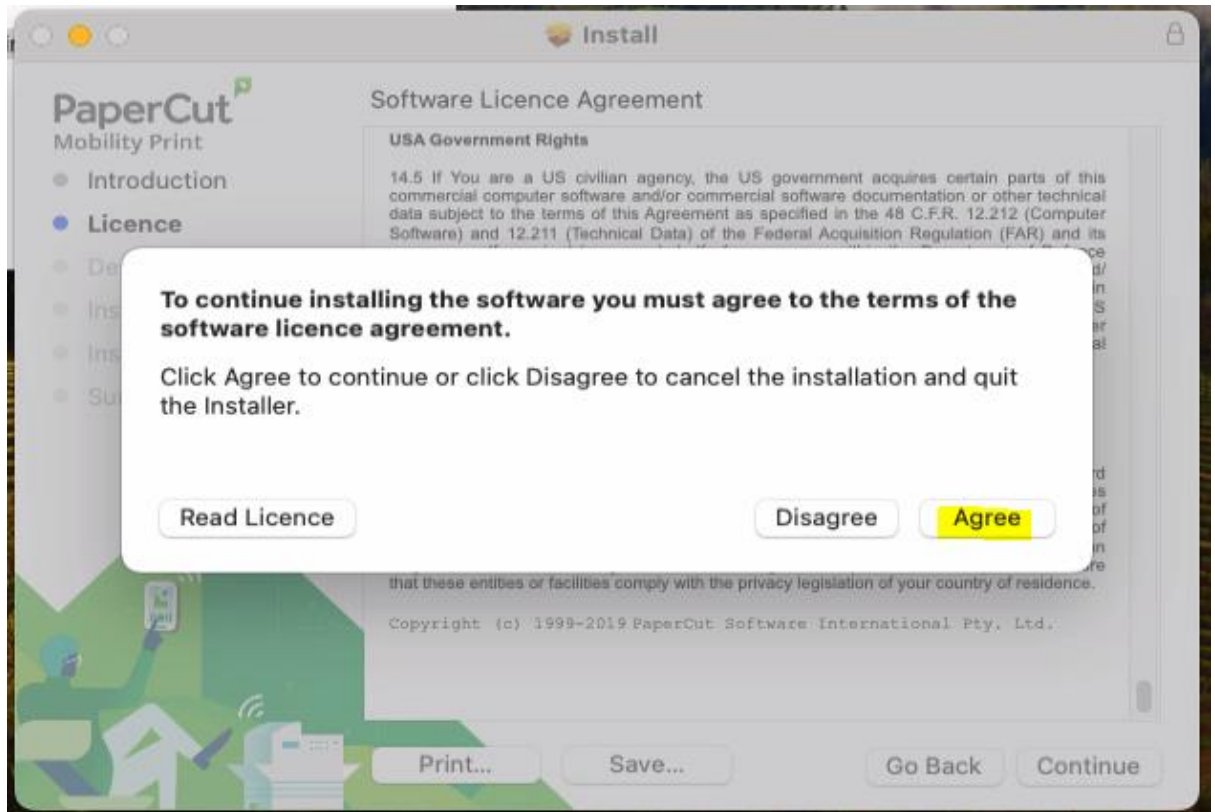PaperCut Mobility Print
Client.pkg

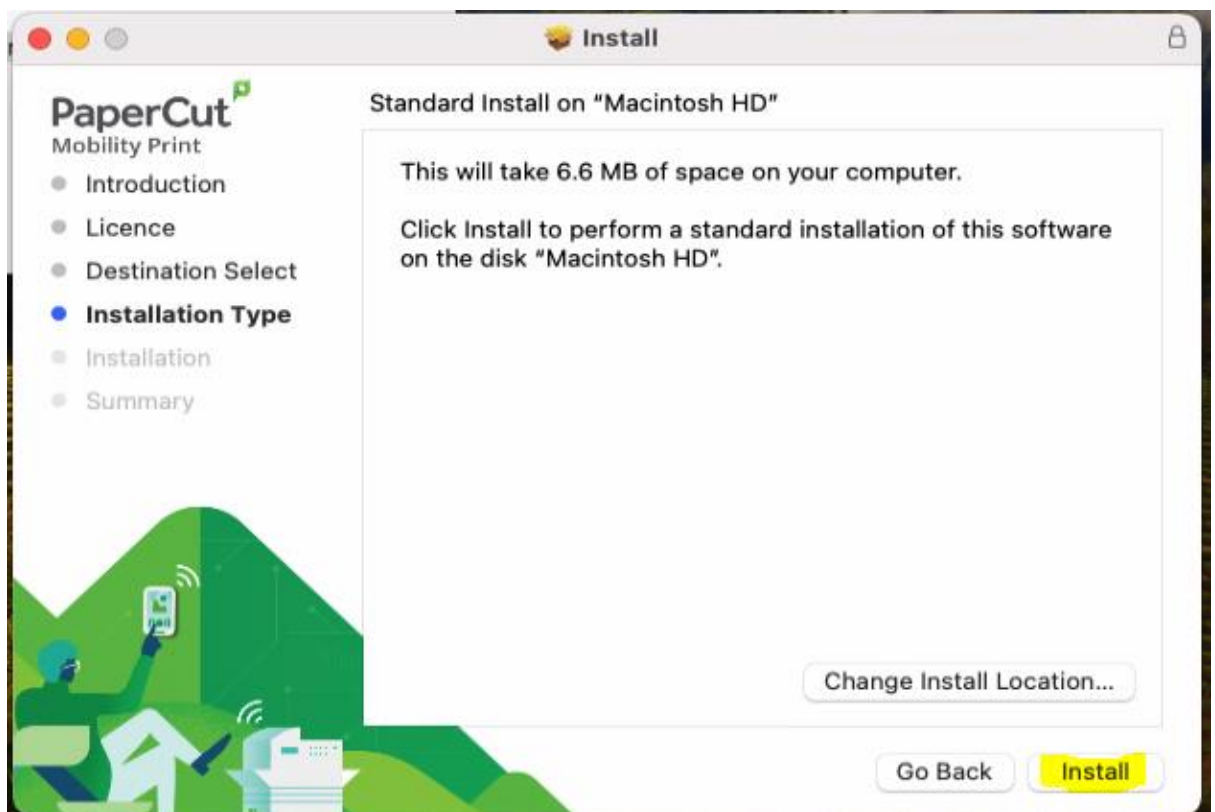- Follow the **installation instructions**, click **Continue**:
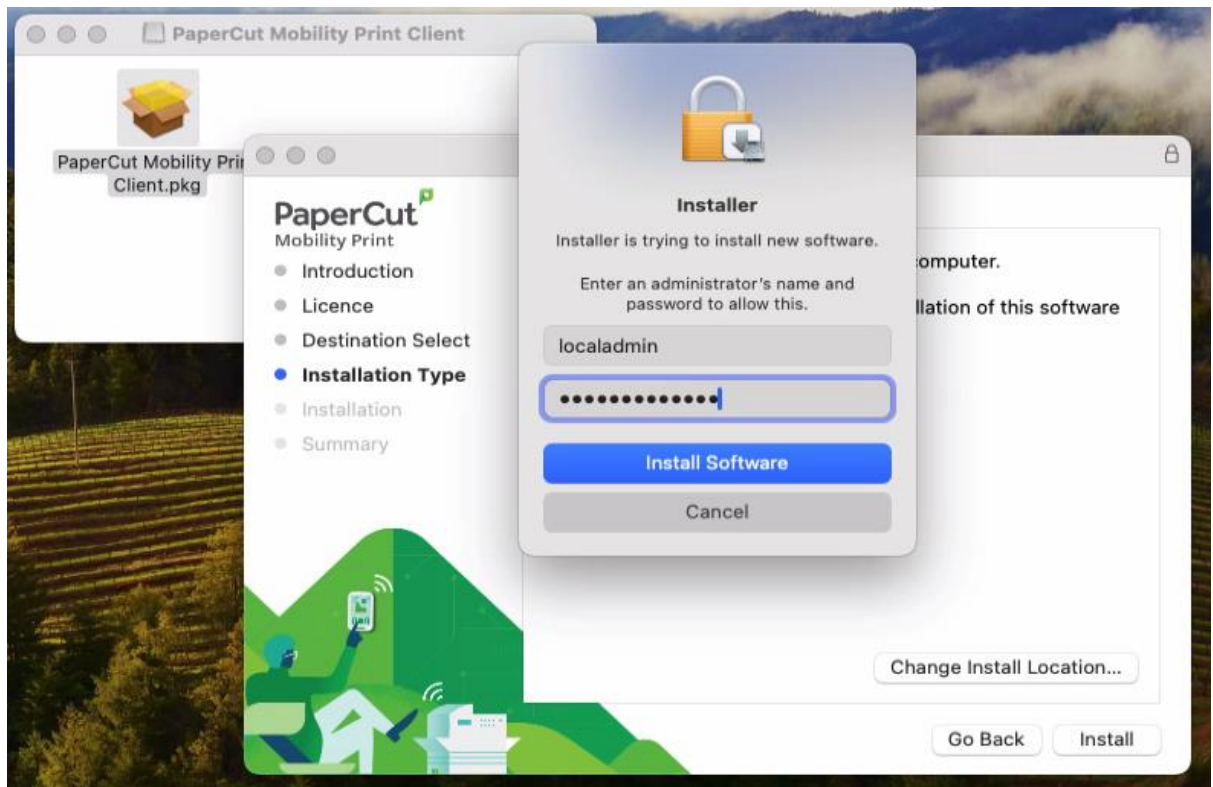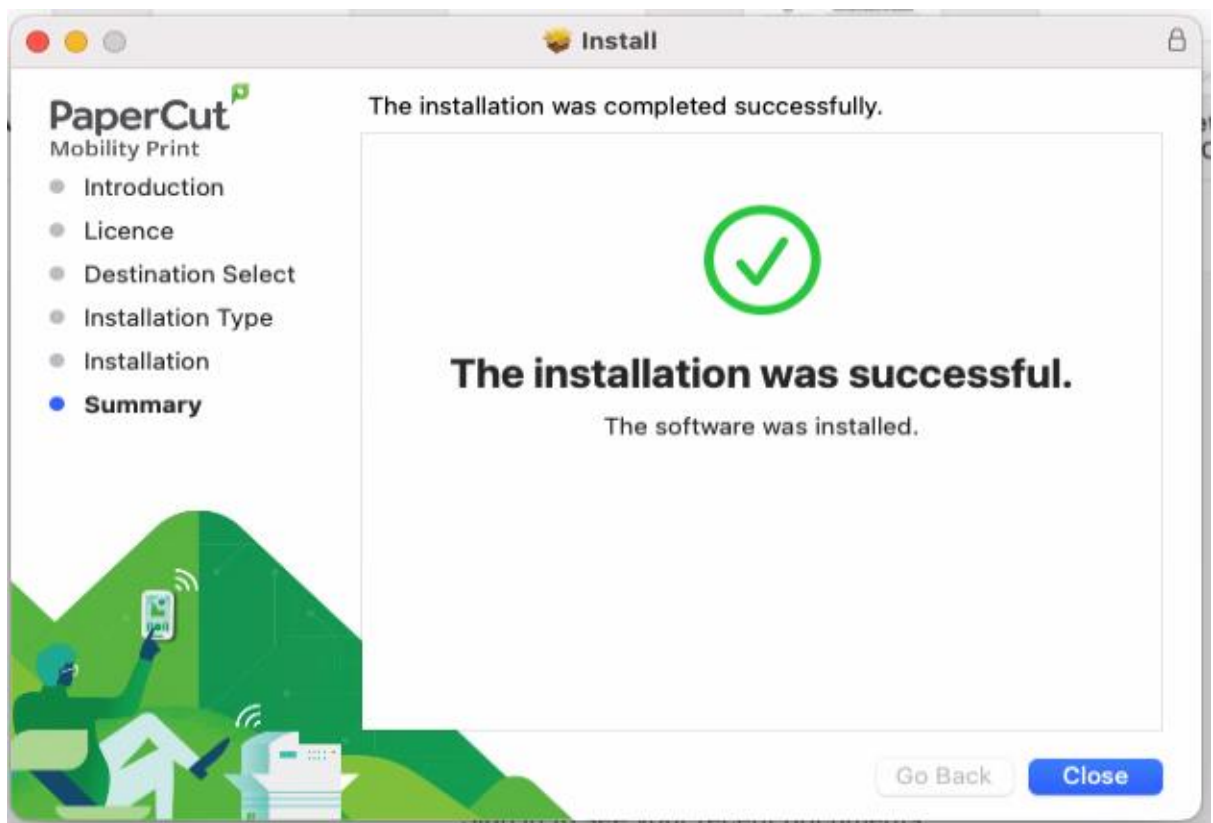
- Click **Continue**:
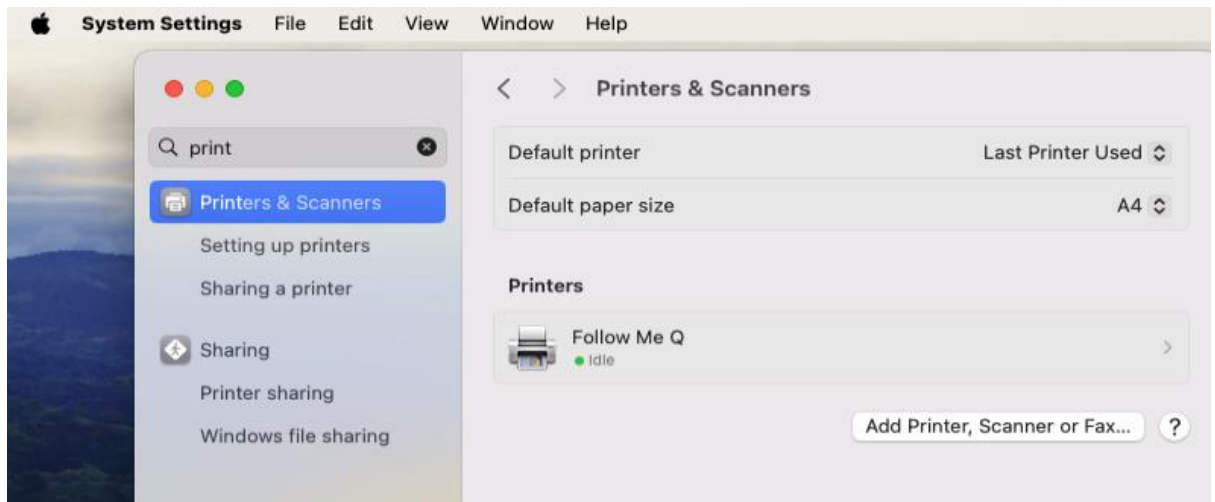

- Click **Agree**:

- Click **Install**:

- Enter your **personal login** for your MacBook, then click **Install Software**:

- Click **Close**.

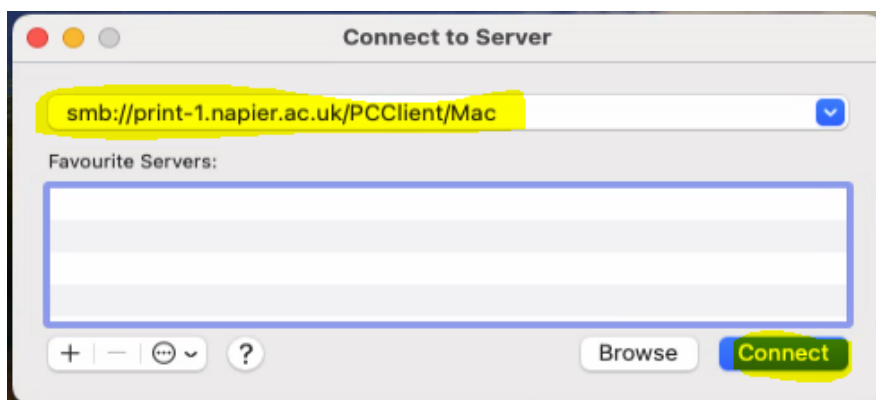- You should now see the **Follow Me Q** listed under Printers & Scanners:

3. **To set up the Papercut Client -** The client is required to show various notification messages, your print credit balance and account selection (if applicable):
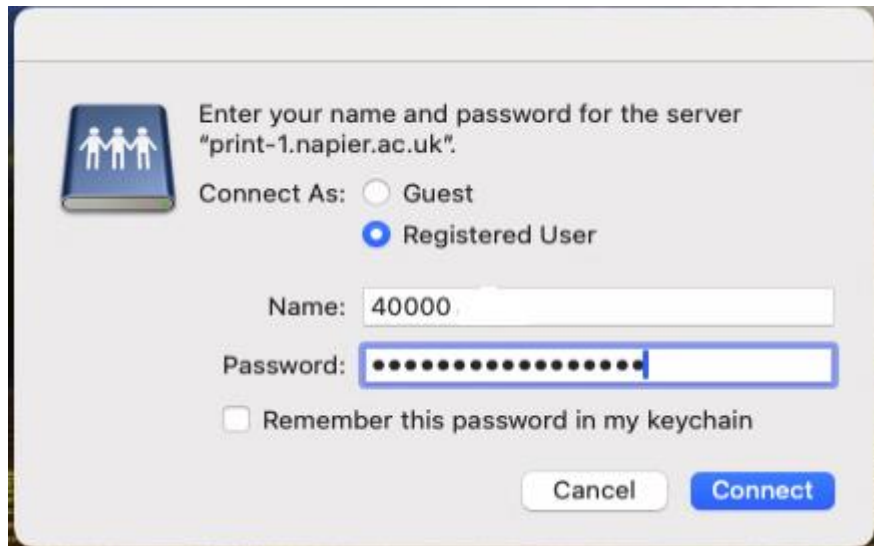
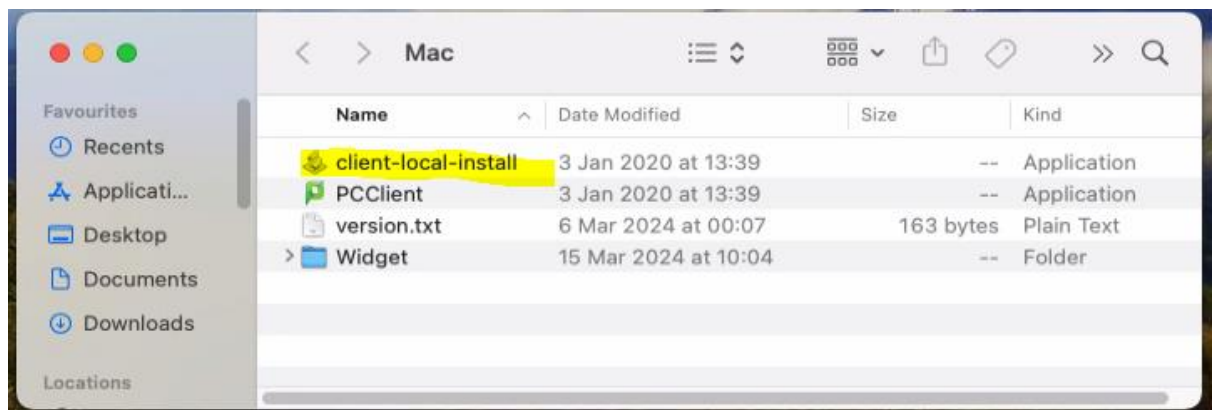- From the **Go** menu select **Connect to Server…**

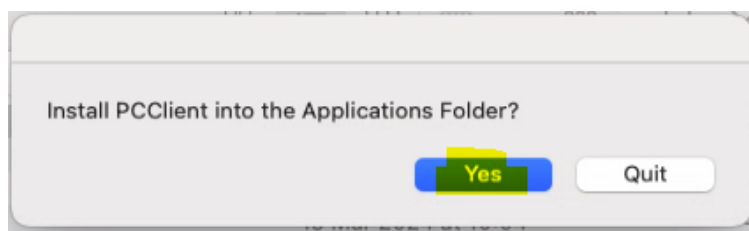- Connect to **smb://print-1.napier.ac.uk/PCClient/Mac.**

- Select **Registered User** and enter your **University student or staff number** (e.g. 40013493) and **password**.

- Run the "**client-local-install**" application:

- Click **Yes**.

Printing instructions:

- When printing choose "Follow Me Q Mobility Print", you may be prompted to enter your network login – enter your **University student or staff number** (e.g. 40013493) and **password**, click **Next**.

  Your items should then print, and you will receive a notification that your print job was successful.

Please note: your printout will be held in the Follow Me Q for 24 hours, available for release to any of the University's Multi-Function Devices.

You can check your account, and pending jobs by logging into the Papercut website – https://print-1.napier.ac.uk/user.